

Behavioral Health Fact Sheet

CountyCare has a full behavioral health network that provides services for mental health and substance use disorders.

Behavioral health services that are covered by CountyCare include, but are not limited to: mental health assessments, individual, group and family therapy, case management, medication monitoring and management, community support, psychological testing. In addition, members may need partial hospitalization, residential rehabilitation services, detoxification, inpatient psychiatric care and long-term care.

CountyCare has a comprehensive model for medical and behavioral provider services, utilization management and claims, all accessible through the CountyCare provider portal, or by contacting 312-864-8200. For more information or to find a provider, visit <http://www.countycare.com/find-a-provider>.

Behavioral Health Consortium

CountyCare works closely with the Behavioral Health Consortium of Illinois, a group of mental health and substance use providers that streamlines access and expands capacity for behavioral health care services at both the ambulatory and inpatient settings. Consortium providers cover a wide geographic area across Chicago and suburban Cook County. The 12 Consortium members are:

- [Bobby E. Wright Comprehensive Behavioral Health Center, Inc.](#)
- [Community Counseling Centers of Chicago \(C4\)](#)
- [Family Guidance Centers, Inc.](#)
- [Habilitative Systems, Inc.](#)
- [Haymarket Center](#)
- [Heartland Health Outreach](#)
- [Human Resource Development Institute, Inc.](#)
- [Lutheran Social Services of Illinois](#)
- [Metropolitan Family Services](#)
- [Pillars](#)
- [Sinai Health System](#)
- [The South Suburban Council on Alcoholism and Substance Abuse](#)

One of the first steps in streamlining access to care is the creation of a single intake with a live representative to schedule behavioral health care services at any of the 12 Consortium agencies. Intake staff are bilingual (Spanish) and many of the Consortium's services are available in Spanish as well.

Providers and care coordinators are encouraged to call CountyCare directly in order to reach the Consortium to refer members. To reach the Consortium intake, simply call CountyCare at 844-433-8793. Consortium intake is available 8:30 AM - 5:00 PM Monday through Friday.

